Greater Manchester Women's Support Alliance

Job Opportunity – Women's Health Worker

About us -

The Greater Manchester Women's Support Alliance (GMWSA) was established in 2016 by seven organisations who provide support services to women across all ten boroughs in Greater Manchester (GM) who may be vulnerable or have unmet support needs.

We came together as the GMWSA in order to ensure that our collective voice is heard by policy makers and commissioners of services. We represent the interests of our beneficiaries and service users, we share good practice and experience and ensure that no service operates in isolation. GMWSA is now formed of nine Member and Associate Member women's centres having a presence in each of the 10 local authority areas across GM all of whom are collectively funded to deliver support services across GM to women either involved in the Criminal Justice System, or whose vulnerability and marginalisation leaves them at risk of offending, but all also have individual funding streams to ensure their provision reaches every woman in need of support.

Alliance members offer a full range of services to women who need support around issues such as domestic abuse, housing, mental health, substance misuse, education, employment, training, and confidence/self-esteem, all delivered with a trauma-responsive approach.

Our Mission -

To fund or provide high quality services to support, safeguard and empower vulnerable Women facing multiple disadvantage, to help them take control of, and rebuild, their lives.

Our Vision -

To see an approach to Women facing multiple disadvantage which emphasises early intervention and prevention, diverting women away from statutory intervention.

Deadline: 15th of September

Interviews commencing week beginning: 23rd of September

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GREATER MANCHESTER WOMEN'S SUPPORT ALLIANCE

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Our Values

- A strong sense of justice.
- A belief in our service users' ability to change and develop, have a voice in and contribute towards our service delivery.
- A belief in a common purpose and a strong partnership approach, both with GMWSA members and partners.
- Transparency and accountability.
- The promotion of Equality and Diversity.
- An evidence-led approach to service delivery, and trauma-responsive services.

This post is open to WOMEN ONLY, exempt under the Sex Discrimination Act (1975) Section 7(2) and in accordance with our safeguarding procedures, will require a DBS check.

This post will cover **Stockport** worked **19 hours per week**.

If you would like to discuss the role, would like more information, or to receive an application form please contact, **admin@gmwsa.org.uk**
Or download an application form from our website
https://www.gmwsa.org/jobs

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Purpose of the Role

You will work in partnership with Stockport Women Centre and Greater Manchester NHS Liaison and Diversion Service to holistically support and work collaboratively with vulnerable and marginalised women, who have been referred to GMWSA to meet their unmet health needs by supporting them to access primary care and health partner agencies

You will be the primary point of contact within GMWSA to assist with locating, developing, and signposting women to sources of holistic support such as physical unmet health needs.

The work will be trauma-informed, collaborative, strengths-based based and most importantly client-led.

You'll work closely with other services both internal and external such as GMWSA Therapy Service, GMWSA case workers, Probation, our partner agencies as well as other statutory and non-statutory agencies as appropriate to the individual

General Work-Related Expectations

Þ To work within GMWSA Values, Ethos and Vision.
Þ To contribute to the development of GMWSA.
Þ To maintain a knowledge and awareness and work in accordance with relevant legislation.
Þ To work in accordance with all Policies and Procedures of GMWSA.
Þ To identify and attend training as required.
Þ To undergo supervision.
Þ To comply with operational reporting procedures.
Þ To work as part of a team.
Þ Able to organise own workload
Þ Able to inspire and motivate others
Þ Commitment to continual professional development
Þ To adhere to ethical, legal, and quality standards.
Þ To be responsible for ensuring the provision of high quality, effective services.
Þ To support and promote user involvement in all aspects of service development and delivery.

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Main Duties & Responsibilities

Client Care-

Þ To work in collaboration with the Liaison & Diversion and Caseworker to best meet the individuals needs including risk management.
Þ To provide a service to individuals who are often experiencing complex social circumstances, using agreed, person-centred based principles.
Þ To negotiate and support access for individuals to community-based services and activities that will support them to live well.
Þ To support clients at meetings including health appointments.
Þ Organising and delivering group work and/or assisting with group work as appropriate, working with other agencies and organisations.
Þ Developing and maintaining collaborative relationships with community organisations and others who refer women to the service.

Communication-

Þ To keep accurate and up to date records, using appropriate IT systems including evidence of assessments undertaken and visits completed, together with any other work carried out. All reports to be placed within client files.
Þ To make day-to-day decisions in accordance with the range of duties and within the parameters and supervision of Line Manager and referring to the Health Service Manager as appropriate.
Þ To record and maintain client information on databases and appropriate information systems.

Information Management-

Þ To keep an accurate record of all client contact, including telephone calls and the nature of all interactions, contributing to the GMWSA database.
Þ To maintain accurate, confidential service-user records of interventions and contact details as per GMWSA policies and procedures.
Þ To produce reports and evaluations in consultation with other staff members on all work carried out and as requested, working within set deadlines.

Personal / Professional / Development and Training-

Þ To continually reflect on your own professional performance through participation in regular supervision sessions with Line Manager as well as ongoing informal consultation to keep the centre supervisor informed of any changes that require management decisions.
Þ To contribute to the development of the team and to new forms of work or service.
Þ To undertake essential training whenever is required to stay up-to-date with the practices essential for the role and to develop new skills and knowledge.
Þ To maintain an up-to-date knowledge of and awareness of developments in public policy and legislation regarding women in the criminal justice system and related subjects.

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Person Specification -

Essential	Desirable
Skills & Abilities	
• Able to engage with women from all sections of the community, including people who might need additional support to participate • Able to work collaboratively with community organisations that provide wellbeing activities as vital partners in social prescribing • Can do attitude, with an open mind and creative approach to working with people • Able to relate to people with a positive and non-judgemental approach • Able to relate to people with a positive and non-judgemental approach • Able to stay calm in challenging situations and have a measured response • Able to motivate and empower others	• Able to deliver group work • Able to contribute to the development, evaluation and monitoring of the project
Knowledge	
• A relevant qualification or equivalent work experience • Awareness of specific issues affecting women and the possible impact on women who have experienced domestic or sexual abuse • Of the impact of trauma and the complexity of its presentation • Of the issues that women face who have been involved with the criminal justice system • Of the wider determinants of health, including social, economic, and environmental factors and their impact on communities, individuals, their families. • Of Safeguarding legislation • Of legal issues relating to domestic abuse	• Of the different services both voluntary and statutory in Greater Manchester • Of voluntary sector

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Person Specification -

Essential	Desirable
Education / Qualifications	
	• Therapy / Counselling diploma, NVQ 3 Qualification in health and social care
Experience	
• Of supporting people with additional vulnerabilities and complex needs • Of delivering / arranging services appropriate to need • Of creating, recording and implementing support plans • Of holistic methods of support	• As a group work facilitator

Accountable to: GMWSA Executive Committee

Responsible to: Health Service & Partnership Manager

Based: Stockport

Hours: 19 per week

Salary: £12,201.80 per annum (£24,082.50 pro rata)

Pension: 5% Employee & Employer Work Place Pension

Annual Leave: 25 days, plus bank holidays and the days between Christmas and New Year, rising by 1 day per year of continued service to a maximum of 30 days. Pro-rata for part-time staff.

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